

**Subject: How We're Strengthening Freight Security for Your Shipments**

Dear [Customer Name],

At [Your Brokerage Name], the safety and security of your freight is our top priority. With the on-going rise in cargo theft and fraud in the logistics industry, we wanted to update you on the steps we have implemented, including utilizing **Descartes MyCarrierPortal™** as the cornerstone technology/service partner for our carrier vetting, on-boarding, and ongoing risk monitoring processes.

After evaluating multiple solutions, we selected this partner for its proven track record, comprehensive capabilities, and its connection to Descartes' Global Logistics Network (GLN), built on over 14 years of industry data and capabilities.

**What this means for you:**

- **Identity Verification:** Before we dispatch, Descartes MyCarrierPortal verifies that the carrier's equipment, DOT number, and paperwork are active and valid.
- **Risk Mitigation:** With customizable risk logic, we review safety ratings, quality of insurance, operating history and service aligns with your freight requirements before sending the RateCon.
- **Driver & ELD Verification:** Beyond carrier-level vetting, we ensure that the specific truck and driver picking up your freight is legitimately owned and works for the carrier we contracted, preventing unauthorized, unknown entities from handling your goods.
- **Real-Time Monitoring:** The real-time tracking we utilize with Descartes MacroPoint adds an extra layer of fraud protection and visibility to ensure your freight moves securely from pickup to delivery.

By leveraging Descartes MyCarrierPortal™, we are reinforcing our commitment to working only with trusted, verified carriers and protecting the integrity of your supply chain.

For more details, please review the attached overview of our freight protection approach. If you have any questions, we're happy to walk through our process with you.

Thank you for your continued trust in [Your Brokerage Name].

