



Carrier Quality Assurance
& Fraud Prevention

Security Built Into Every Load

Powered by

DESCARTES
MyCarrierPortal



Your freight deserves more than basic carrier checks.

Cargo theft and fraud have evolved—often enabled by digital identity misuse, fraudulent authorities, and gaps in carrier oversight. One missed red flag can result in theft, liability exposure, service disruption, or reputational damage.

Descartes MyCarrierPortal helps brokers, 3PLs and shippers proactively prevent fraud, reduce risk, and ensure only qualified, compliant carriers move your freight.

Why we trust Descartes MyCarrierPortal

- Proven industry leader since 2012
- 350k+ verified in-network carriers
- Fewer false-positives
- Carrier-friendly by design

Our multi-layered approach to secure your freight:



Carrier Quality Assurance

- Carrier identity & authority verification
- Safety performance review
- Insurance coverage validation
- Real-time authority status via FMCSA



Proactive Fraud & Theft Prevention

- Detection of fraud & identity misuse
- Flag suspicious operating patterns
- Automated risk alerts
- Reduced exposure to theft, double brokering, and unauthorized subcontracting



Continuous Monitoring & Visibility

- 24/7 insurance monitoring
- Custom risk assessment profiles
- Carrier equipment & lane history
- Continuous change monitoring & alerts

Proactive Fraud Prevention In Action

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How we manage risk from vetting to delivery

Vet Verify carrier identity, authority, safety, and insurance



Onboard Ensure compliance without slowing access to quality capacity



Validate Confirm equipment and driver legitimacy on each load



Monitor Continuously monitor risk, safety, and insurance status



Alert Flag potential risk or fraud before freight is compromised



Driver & Equipment Validation

Verifies that the authorized carrier and vehicle are physically present at pickup.



Risk Standards Aligned to Freight

Customizable risk profiles allow carrier requirements to adapt by load, receiver, or shipment type



Transparency That Builds Trust

Clear insight into how carriers are vetted and monitored builds confidence and reduces liability.